BEYOND THEATERS INC.

Custom Home Theater & Home Automation • Edmonton, Alberta, Canada • beyondtheaters.com

Privacy Policy

How Beyond Theaters Inc. collects, uses, and protects customer contact information

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Business	Beyond Theaters Inc.
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1. Information We Collect

When a customer books an appointment or asks us to provide a service, we collect only the information needed to serve them: their name, phone number, email address, service address, and details of the appointment or service requested.

2. How We Use This Information

- To schedule, confirm, and remind customers about their appointments — including by text message and email, where the customer has agreed to receive them.
- To contact the customer about the service they have asked us to provide.
- For our ordinary business records relating to that service.

3. Sharing of Information

Customer information is used only so that we can contact our clients and serve them. **We will never sell, rent, or share customer information with anyone for marketing purposes.** We share information only where it is needed in order to fulfill a service the customer has requested — for example, with the messaging provider that delivers our appointment text messages, or with a contractor taking part in delivering the requested service — or where we are required to by law.

Mobile phone numbers and text-messaging consent information will not be shared with third parties or affiliates for marketing or promotional purposes.

4. Text Messages

Appointment text messages are transactional only: one confirmation when an appointment is booked and one reminder the day before, sent only to customers who have verbally agreed to receive them. No marketing text messages are sent. A customer may opt out at any time by replying STOP, and will then receive no further text messages from us.

5. Keeping and Protecting Information

We keep customer contact information only as long as it is needed for the purposes above and for our business records, and we take reasonable care to protect it against unauthorized access or disclosure.

6. Your Choices

A customer may ask us at any time what contact information we hold for them, and may ask us to correct it or delete it. Contact us using the details in Section 7.

7. Contact Us

Beyond Theaters Inc., Edmonton, Alberta — info@beyondtheaters.com — beyondtheaters.com

8. Changes to This Policy

If this policy changes, the updated version will be made available on request and will apply from its effective date.